

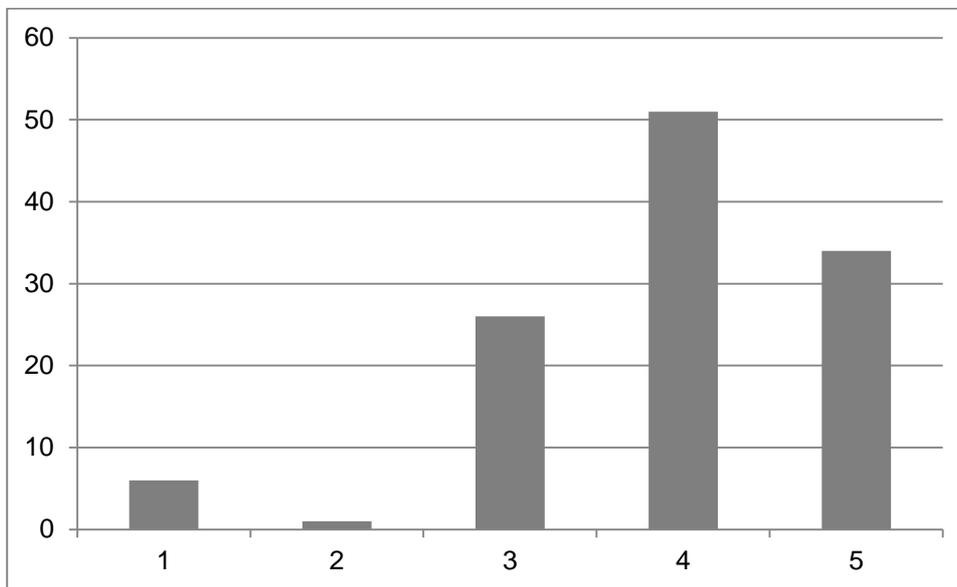
This report details feedback from community consultation on the New Johnsonville Library project. Information was gathered using a specific engagement website, which presented information regarding the project, and sought feedback via a survey link.

Consultation on the concept designs was open throughout December 2015. 125 people gave us their feedback during this phase.

Concept Designs

This section presents a summary of each survey question asked during the concept design consultation period. Where relevant, it also includes a comparison of responses received in favour of either Option A or Option B.

How do you feel about the plans for the new library so far? (1-5 rating)

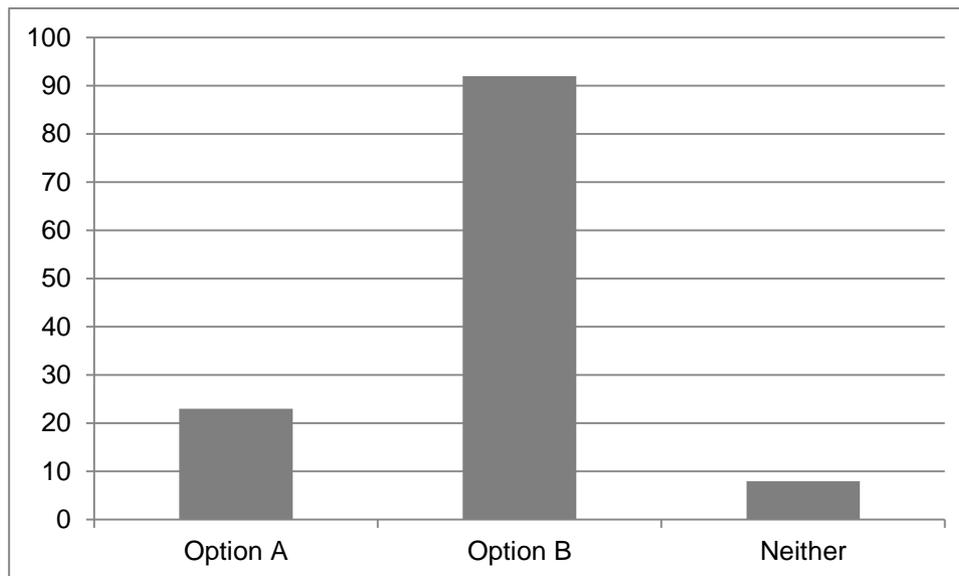


Of 118 responses, the average rating was 3.90.

The average rating of people who preferred Option A was 3.40.

The average rating of people who preferred Option B was 4.09.

Which design option do you prefer?



Of 123 responses, 23 (19%) favoured Option A, 92 (75%) favoured Option B, and 8 (7%) favoured neither.

Option A specific feedback

Tell us why you feel this way

- Many people did not support the potential integration of the kindergarten into the library, expressing concern that this was not an appropriate mix of facilities, and would be disruptive for children and whanau.
- They were especially concerned about the potential loss of the kindergarten's outdoor play space, stating that this was a necessary and valued feature of the centre
- Many indicated that they supported Option A as it was relatively more affordable, and could be completed within the initial project budget and timeframe
- Some people expressed a preference for the design of this option, noting that it is open, has a good street-facing edge, and is well-orientated towards the Johnsonville town centre.

How can we make your preferred option even better?

- They noted their belief that car park numbers are insufficient and ought to be increased. Related suggestions included introducing five minute parks, using signage to reserve some parks for specific facility users, and having electronic signage showing the current number of free parks
- The need to improve pedestrian access across Moorefield Road was highlighted
- They also expressed a desire for the project to be completed as soon as practicable, or on-schedule at a minimum.

Option B specific feedback

Tell us why you feel this way

- A general preference for the design and aesthetics of Option B was noted by many people. Feedback stated that this option was more forward-thinking, offered better urban design and use of space, and was more cohesive with the existing landscape

- Many noted that this option better achieved the project's integration aims, and was more likely to create a successful community hub
- Those who favoured Option B were generally supportive of the proposed inclusion of the kindergarten within the library precinct. This was seen as allowing for a more resolved and streamlined design, along with enhancing the 'hub' nature of the facility. As with other people, this support was caveated with a need to ensure the provision of adequate outdoor play space
- This option was favoured for providing strong connections and a logical flow across the site. They noted the ease of access to Memorial Park and the focus on creating a fluid transitional space
- A preference for restricting the building to two levels was expressed by many. This option was seen as less imposing, able to provide better access, and creating a more flexible library space
- People were excited by the creation of a courtyard/green space, and recognised this as a valuable new community asset
- Some preferred this option due to the higher number of parking spaces provided.

How can we make your preferred option even better?

- They highlighted the importance of retaining the kindergarten's access to outdoor/green space. The need to provide independent after-hours access and appropriate sound-proofing was also noted
- Some requested that the project timeframe be shortened, so that the building can be completed by the original date
- There was some suggestion that integration with the JCC could be enhanced, as this would positively contribute to the creation of a community hub. They also proposed creating a new entranceway for the pool, and using the building as a ticket office for the train station
- The need to ensure safe and convenient pedestrian access across Moorefield Road was highlighted. Some also suggested introducing a covered walkway linking the Mall/train station to the library
- People also spoke about the need for weather protection more generally, noting that some form of shelter should be provided over the courtyard, walkways, and entrance points
- Many suggested that the number of car parks should be increased. Other proposals included removing parking in the courtyard for safety reasons, reserving car parks for specific facility users, and, due to its excessive cost, finding an alternative to underground parking
- There was support for the introduction of more green elements within the design, including more trees and planting, a green roof, a community garden, and better indoor/outdoor flow
- Some people also reiterated their support for the inclusion of a café within the library facility.

Feedback supporting neither option

Tell us why you feel this way

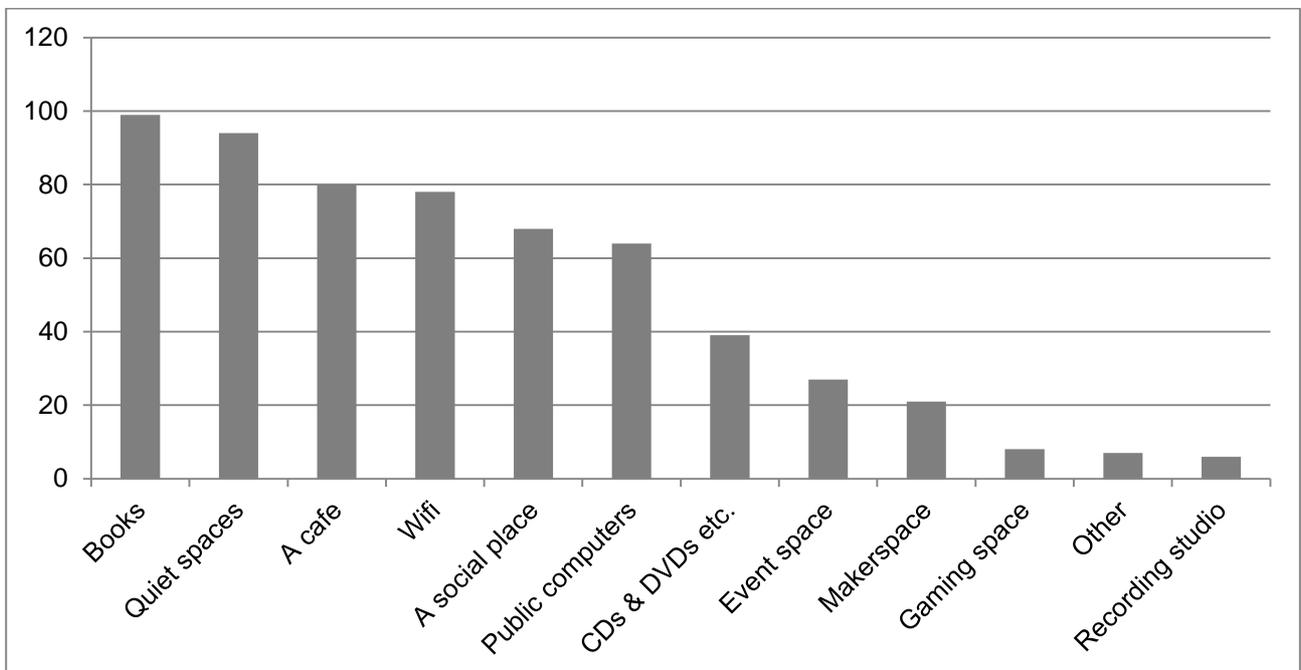
- People who supported neither option expressed significant concern regarding the potential integration of the kindergarten within the library facility. These people identified the loss of green space and noise pollution as issues of particular concern

- One person expressed a concern that the building was not sufficiently future-proofed to adapt to future forms of library service
- There was a concern that the hub nature of the facility was undermined by a failure to integrate with the JCC
- One person also voiced a concern that the 'flow' of the site was disrupted by the need to cross Moorefield Road, and that having only one access point into the library was inadequate

How can we make your preferred option even better?

- As an alternative to integration, people suggested that the kindergarten could be relocated to another nearby site

What are the most important things to consider in the design of the new library?

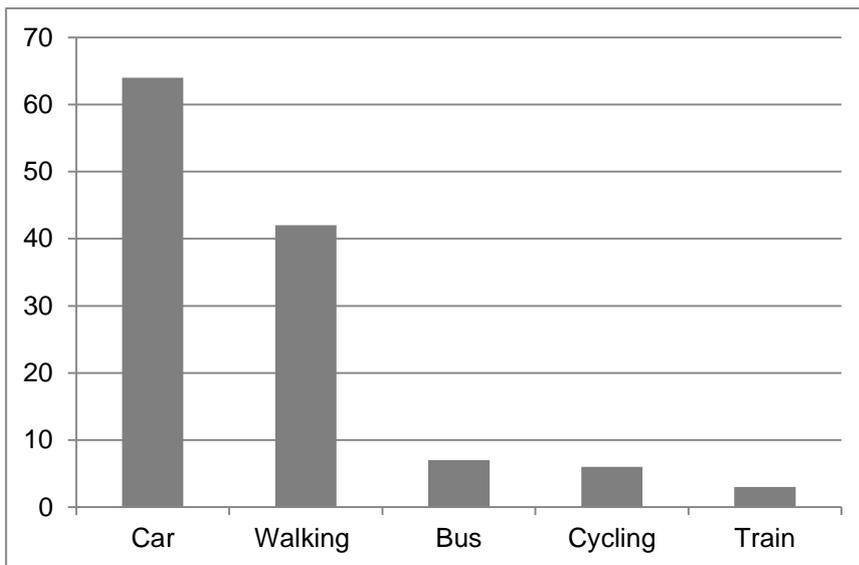


n = 591. The 'other' category included bicycle and bugging parking, study spaces, device charging hubs, train ticket sales, and a family-friendly atmosphere.

People who preferred Option A were more likely to consider that a café would be an important feature of the new library.

People who preferred Option B were more likely to consider that a makerspace would be an important feature of the new library.

How would you most often travel to the new library?



n = 122.

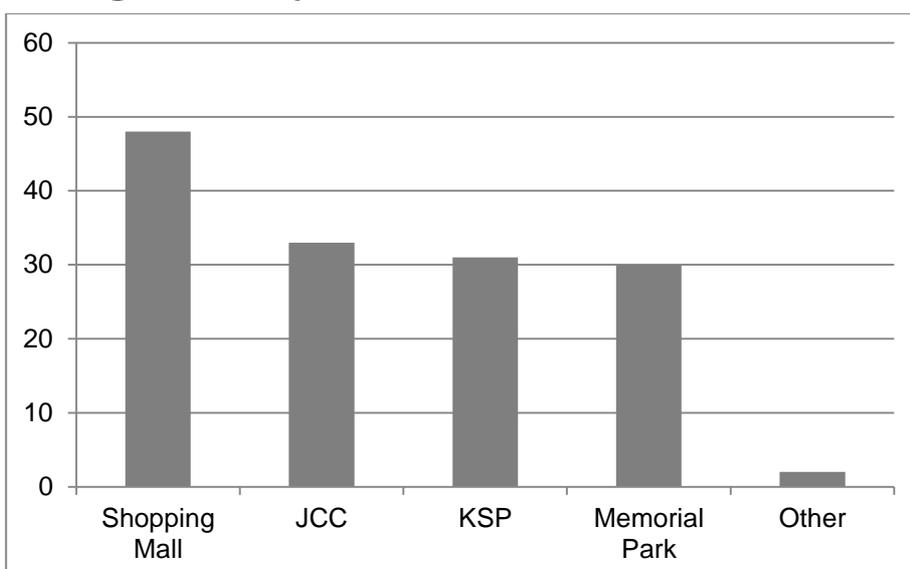
A larger percentage of people who preferred Option A would drive to the library (65% compared to 46% for Option B).

The same percentage of people (35%) would walk to the library, regardless of their preference for either Option A or B.

People who preferred Option A indicated that their usual mode of transport to the library would only be to either drive or walk.

People who preferred Option B indicated that they would use a wider range of transport modes: 8% would bus, 7% would cycle, and 3% would train.

Which of the following near-by facilities would you consider using while visiting the library?

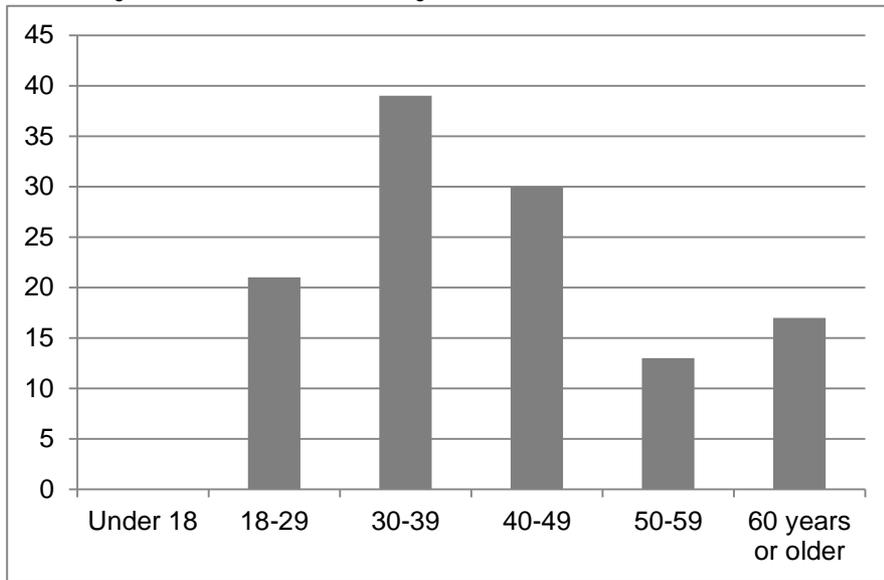


n = 144. The 'other' category included the train station.

People who preferred Option A were more likely to use the pool and mall.

People who preferred Option B were more likely to use JCC and Memorial Park

About you – how old are you?

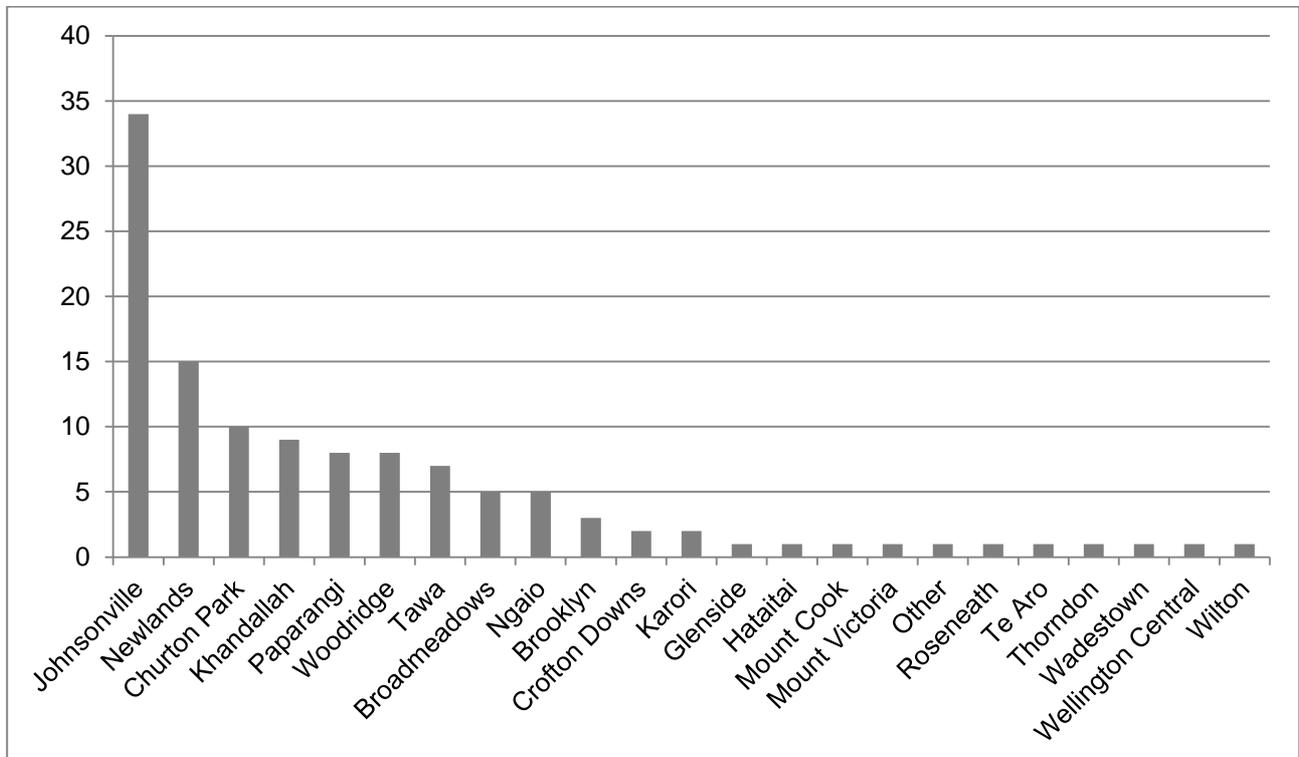


n = 120. Median age range = 30-39.

People who preferred Option A tended to be older than people who preferred Option B.

People who preferred Option B tended to be younger than people who preferred Option A.

About you – what suburb do you live in?



n = 119.